Board of Trustees Student Success Committee
Thursday, March 12, 2026
NHTI – Concord's Community College, Grappone Hall 106

Attendees: Trustee Alan Beaulieu, Trustee Will Cunningham, Trustee Christopher Dodge, Vice Chancellor Chuck Lloyd, RVCC President Alfred Williams IV, and GBCC President Cheryl Lesser

Regrets: Trustee Richard Ackerman

Meeting Minutes:

Trusteed Dodge opened the meeting at 10:02am.

Approval Items:

1. Trustee Beaulieu motioned to approve the 12/18/2025 meeting minutes as presented. Trustee Cunningham seconded the motion. Motion carried unanimously.
2. Trustee Cunningham motioned to approve the new degree in Business Administration Finance at Nashua Community College. Trustee Beaulieu seconded the motion. Motion carried unanimously.

Update Items:

1. The Committee was informed about a new certificate program at Lakes Region Community College in pre-nursing. This certification will meet entry level requirements for an in-demand field within the health care sector.

Discussion Items:

1. Data Sharing
    a. Institutional Research Analyst Holly Danby, presented to the group her plan for sharing student success data. The plan included what kinds of information she would be sharing throughout the year at the meetings.
2. Early College Matriculation
    a. Secondary Education Partners Director Shawana Young went over the matriculation data for early college students. She also presented on why the data was important and how she was using it to inform plans for the coming years.
3. Optimized Enrollment Management
    a. Chancellor Rubinstein and Vice Chancellor Lloyd gave an update on the ongoing initiatives to improve enrollment management. The goal is to ensure that things are student centered and consistent throughout the system. In order for these initiatives to succeed there will need to be changes made to how things are done at each campus to ensure consistency as well as some

policy changes to ensure proper alignment. The biggest challenge they are facing at this time is the pace at which progress is being made. For this project to succeed they are asking for more clarity from the Board of Trustees, delegation of authority, and a specific strategic direction.

   b. Vice Chancellor Lloyd thanks Faculty Fellow Tracey Lesser for her work with bringing faculty together. They have been working over the last academic year to align courses throughout the system with the goal of having a common course catalog.
   c. President Lesser reminded the group that the strategic growth is moving forward, but there are many behind the scenes things that need to happen before we can really move forward.

4. ONE-NHCC Project Update
   a. President Tompkins gave an update about the program noting that they have made progress but are still working to refine policy for grade transferability. He noted the need for more expeditious decision making.
5. Discussion Surrounding Articles in Agenda
   a. Vice Chancellor Lloyd invited System Financial Aid Director Sheri Gonthier to discuss Inceptia with the Trustees. This is a company that has been hired on a 1-year contract to work proactively on loan defaults to decrease the default rates. Historically CCSNH has been below the national average.
   b. There was a discussion about the potential to offer bachelor degrees in areas where our 4-year partners aren't able to. Chancellor Rubinstein noted that many states have community college bachelor degrees in non-duplicative ways and students are more likely to continue on to a bachelor's degree at our institutions because they are there based on specific needs/wants. There was a question about the difference between a 3 and 4 year bachelor degree –it is 90 credits vs 120 credits and the difference is fewer general education courses.
6. Strategic Planning
   a. The strategic plan expires this year and the discussion was about the role of the Board of Trustees in helping to set that direction. It was also noted that a 3-year plan is more dynamic and nimble than a 5-year plan.

Committee Chair Ackerman, while not able to attend the meeting, wanted to get feedback on how the committee felt about this format. Does the committee prefer having the more informal discussion with the ability to ask the subject matter experts in the audience to speak to specific questions or topics?

With no further business the meeting adjourned at 11:23am.

Respectfully submitted,
Cassandra Hoefs
Executive Assistant to the Chancellor and the Board of Trustees