



Board of Trustees Student Success Committee

Thursday, December 18, 2025

NHTI – Concord's Community College, Grappone Hall 106

Attendees: Trustee Richard Ackerman (Chair), Trustee Will Cunningham, Trustee Christopher Dodge, Trustee Beaulieu, Vice Chancellor Chuck Lloyd, RVCC President Alfred Williams IV, and GBCC President Cheryl Lesser, Director Dorion

Regrets: Trustee Sharon D. Harris

Guests: Julie Alig, Megan Conn, Stacie Curdie, Trisha Dionne, Barry Garside, President Sarmad Saman

Meeting Minutes:

Committee Chair Ackerman called the meeting to order at 9:46am. Vice Chancellor Lloyd went over the Student Success Committee goals and how they are trying to align with the Chancellor's proforma of 3% enrollment growth.

Approval Items:

1. Trustee Dodge motioned to approve the meeting minutes from 9/18/2025 as presented. Trustee Cunningham seconded the motion; motion carried unanimously.

Presentations:

1. ONE-NHCC – Director Dionne, with about 30 years' experience with online learning, provided an update where she discussed that this program is about access, quality, and efficiency that involves all 7 colleges with about 30 people. Director Dionne provided target outcomes, milestones, and considerations.
 - a. Target Outcomes – Promote online programming better, combining low enrolled courses and combining sections, and using more predictive scheduling.
 - b. Milestones – Canvas One template was rolled out and will now be required for all online courses. This will provide students with more seamless experiences.
 - c. Considerations – Residency of the students, alert technology is college-based and not system-based, and data can be used to help students who are at risk or in at risk situations.
2. Transfer Evaluation System (TES) – Coordinator Curdie, new from Plymouth State University, went over that TES is a new technology onboarded for all campuses. Currently working on building it up for students who are coming to us with transfer grades. One key benefit is that all information is saved in one location instead of 7 Excel spreadsheets kept by 1 person at each location. At this time, there is almost 10,000 equivalencies entered.
3. National Institute of Student Success (NISS) – Vice President Conn provided an update on NISS which is working with GBCC, LRCC, MCC, NHTI, and RVCC. They are working with the college teams on forms, data, and a survey. The team will go through the survey results and



gather information regarding how the college operates. There will also be the creation of a Playbook that will include areas to address, data to support, personnel, and investment.

4. Rural Pathways Project - WMCC President Saman provided an update on the Rural Pathways Project that they participate in. WMCC was 1 of 14 colleges that participated in Phase 1 and has continued into Phase 2, which will go through 2027. This project is distinctive in 2 ways: its focus on rural community colleges and the in-depth participation of community partners throughout the process.
5. Moonshot - Vice President Garside provided an update on where NCC stands with Moonshot. The program, so far, has helped NCC improve student success for high-risk students. This includes adjusting monetary thresholds that prevent students from moving forward with their education.

Discussion Items:

1. ONCE-NHCC - There are deadlines to ensure work is moving forward, but the project is reliant on others, so the deadlines are fluid. There are roadblocks with technology as the tech is built to accommodate 7 versions doing the same thing.
2. As AI becomes more prevalent, the system does have an affinity group and the AGC is looking into AI as well.

Chair Ackerman thanked the presenters and reminded everyone that students can take their money elsewhere, so we need to be sure to take care of them.

Trustee Chair Shields stated that we need to look at what kind of personnel we have, and what we need, and as the Board of Trustees, they need to look at what resources are necessary to ensure the funds are available to support.

Meeting adjourned at 11:38am.

Respectfully submitted,

Cassandra Hoefs
Executive Assistant to the Chancellor and the Board of Trustees

