

Windows 10

1. Click your **Start Menu** at the bottom left of your screen.
2. **Type change Wi-Fi** then select **Change Wi-Fi Settings** from the search results.
3. Click **Manage known networks**.
4. Click the Wi-Fi profile you want to delete.
5. Click **Forget** to remove the profile.

Windows 11

1. From the **Taskbar** (lower-right corner of your screen), right-click your **Wi-Fi icon**.
2. Select **Network and Internet Settings**.
3. Click **Wi-Fi**.
4. Click **Manage Known Networks**.
5. Click **Forget** next to the network you want to remove.

iPhone/iPad

1. Open your **Settings** app.
2. Tap **Wi-Fi**.
3. Tap the **info button** next to the network you're using.
4. Tap **Forget This Network**, then tap **Forget** to confirm.

To forget a network that you've joined before but aren't currently using:

1. Open your **Settings** app.
2. Click on **Wi-Fi**.
3. Tap **Edit** in the corner of the screen to see the networks known to your device.
4. Take either of these actions:
 - Tap the **delete button**, then tap **Delete**.
 - Or tap the **info button** next to the network, tap **Forget This Network**, then tap **Forget** to confirm.

Mac

1. Open **System Settings**.
2. In the left sidebar, click **Network**.
3. At the top of the main section of the window, click **Wi-Fi** (not in the left sidebar).
4. If you are currently connected to a network you want to remove:
 - a. Click **Details**.
 - b. Click **Forget This Network**.
 - c. Click **Remove** to confirm your intent.
5. If the network you want to remove appears in the **Known Networks** section:
 - a. Click the **three-dot icon** to the right of the network you want to forget.
 - b. Click **Forget This Network**.
 - c. Click **Remove** to confirm your intent.

Android

1. Swipe down from the top of your screen to go into **Settings (click the gear icon)**.
2. Tap **Connections**.
3. Tap **Wi-Fi**.
4. Long press on the network you want to forget.
5. Select **Forget network**.

If you have any questions, please contact your local IT department.

Contact information for each location can be found at the bottom of the [CCSNH Online Resources page](#).