

Charles R. Lloyd, Ed.D.

Education

Doctor of Education with a concentration in Higher Education Administration

Northeastern University, Boston, Ma, 2013

Certificate of Advanced Graduate Studies with a concentration in Educational Leadership

Plymouth State University, Plymouth, NH, 2010

Master of Education with a concentration in Higher Education

Plymouth State University, Plymouth, NH, 2007

Bachelor of Science with dual majors in Physical Education and Teacher Certification

Keene State College, Keene, NH, 2002

Associate of Science with a concentration in Chemical Dependency

Keene State College, Keene, NH, 2002

Administrative Experience

President of White Mountains Community College

2017 to Present

- Responsible for giving leadership to the overall management and operation of the college including budget preparation, fiscal control, the physical plant operation and maintenance, human resources management and fundraising.
- Responsible for the academic program and the quality of service provided to the college's students.
- Administers the laws, rules and policies of the federal and state governments and the policies of CCSNH.
- Maintains compliance with standards of all appropriate accrediting institutions.
- Facilitates access to postsecondary education.
- Develops transfer relationships with other institutions of higher education.
- Provides leadership in regional economic and workforce development capitalizing on strong relationships with major businesses and industry in the community and the broader region.
- Establishes partnerships with the K-12 system, public and private higher education, regional businesses and the local community to assist the college in achieving its mission.
- Provides direction and leads regional fundraising programs.
- Advocates for participatory governance and collaborative decision making and demonstrates a commitment to the teaching and learning process.
- Serves on the CCSNH leadership team, CCSNH board of trustees and Community Colleges of New Hampshire Foundation Board.
- Complies with all system, college, state and federal rules and regulations.
- Performs other duties assigned by the Chancellor.

Associate Vice President of Enrollment and Student Affairs, NHTI, Concord's Community College

2013-2017

- Assisted the Vice President of Student Affairs in the daily operation of the department and managed the Student Affairs division in his absence
- Served as the Chief Admissions Officer for NHTI, Concord's Community College, and

was responsible for the administration, supervision, direction, and coordination of all admissions policies and recruitment functions

- Managed the Admissions, Athletics, Recreation, Orientation, Student Leadership, and Student Development functions within Student Affairs including budget management, policy development, personnel staffing, scheduling/planning, supervision, delivery of leadership, evaluation, and management of a comprehensive student-centered campus-life program
- Designed, directed, supervised, and delivered programs, services, and resources for students that promote student leadership; fulfilled educational, social, cultural, and recreational interests; and fostered student involvement in the college community
- Collaborated with college offices to coordinate service and training experiences
- Monitored and ensured that accrediting standards pertaining to student services as required by the accrediting agency are maintained and assist in the NECHE accreditation process
- Assisted the Vice President with the coordination of various programs and activities including creating a collaborative calendar of activities and services for the Health, Counseling, Athletics, Recreation, Student Leadership, and Campus Activities departments
- Worked in collaboration with the Health Services Department and the CCSNH System to provide student health insurance plans
- Worked with the Athletic Department to ensure policy compliance
- Monitored operational activities for effective allocation of campus and college resources to support grant funds for program enhancements
- Served on the Institute Leadership Team (ILT), Vice Presidents' Council, and various college teams and committees

Interim Vice President of Student Affairs, NHTI, Concord's Community College 2014

- Planned, developed, and managed a college-wide Student Affairs program including Admissions, Financial Aid, Residence Life, Counseling Services, Health Services, the bookstore, food services and vending, Student Life, Athletics, Intramurals, Orientation, Campus Safety and Security, Student Government, student discipline, and community service outreach and relations.
- Managed the residence halls, Student Center, and Wellness Center operations including budget and fiscal administration, facilities management, and personnel selection, training, scheduling, and evaluation
- Oversaw the Enrollment Management Program and the Admissions and Financial Aid departments
- Provided direction in the pursuit of system and college mission/goals with emphasis in the areas of Student Affairs, Residence Life, Public Relations, and Wellness Center programs
- Assisted the President in the development of operational and capital budgets for the college
- Collaborated, developed, and recommended goals, policies, and procedures for the administration of Student Affairs and Enrollment Management Programs and services with the Academic Affairs Department
- Worked in concert with the President in the establishment and maintenance of a proactive community relations program, aimed at creating a positive image of the college and system
- Collaborated with all constituencies of the college
- Formulated policy for the supervision and coordination of the activities of student government, clubs, organizations, sports and events

- Coordinated and implemented the college judicial policies and procedures
- Monitored and ensured that accrediting standards pertaining to student services as required by the accrediting agency are maintained and assist in the NECHE accreditation process
- Approved personnel actions and developed organizational staffing patterns
- Assured compliance with all state, local, and federal regulations in conjunction with Campus Safety and related departments including Clery, VAWA, and Title IX

Director of Student Life, NHTI, Concord's Community College 2002 – 2013

- Developed and maintained the student life mission and vision
- Provided oversight of the student leadership and peer mentoring programs
- Supervised professional staff and student employees
- Coordinated service-learning programs with faculty
- Managed all student-related budget operations
- Created and implemented the student life strategic plan
- Provided oversight of all clubs, organizations, and their advisors
- Directed and coordinated all orientation and retention programs

Assistant Men's Basketball Coach, NHTI, Concord's Community College 2003 – 2011

- Prepared, interpreted and implemented practice plans
- Taught and provided feedback to college-age student athletes
- Identified and developed student leaders through a holistic approach

Teaching Experience

Guest Lecturer and Curriculum Developer, New England College 2022-Present

- Developed a third-year higher education doctoral course
- Selected course materials and embedded them into the course shell
- Taught a cohort of students in a variety of modalities within the same term

Graduate Professor of Leadership, Champlain College 2021-Present

- Facilitating online synchronous and asynchronous discussions
- Evaluate formative and summative assessments
- Communicate regularly with students about their projects and assignments
- Participate in faculty development and departmental meetings

Graduate Professor of Business, Granite State College 2016-2022

- Taught leadership courses in the Leadership and Management Graduate Programs
- Built and facilitated courses using the Canvas Learning Management System
- Reviewed and selected course text and materials each term
- Assessed and evaluated student learning

Undergraduate Professor of Business, NHTI, Concord's Community College 2007-2023

- Instruction of face to face and online courses: Foundations of Leadership, Introduction to Business Management, Facilities Management, Management Internships
- Developed a course from start to finish and shepherded it through the approval process
- Participated in annual strategic planning and analysis with the Business Department
- Evaluated and assessed students and provided academic advising
- Coordinated classroom and online instruction/learning objectives

Community Involvement

Spaulding Academy and Family Services Board of Directors	2023-Present
Granite United Way Board of Directors (Vice Chair) Executive Committee, Governance Committee	2020-Present
NH Higher Education Loan Co Board of Directors Risk Management Committee, Compensation Committee	2019-Present
Legislative Service Year Commission CCSNH representative	2019-2021
NH Advanced Manufacturing Council CCSNH representative	2019-2022
Mount Washington Valley Chamber of Commerce Board of Directors	2019-Present
Governor's Commission on Alcohol, Tobacco, and Other Drugs CCSNH representative	2018-Present
NH Higher Education Commission Board of Directors	2018-Present
University of NH Peter T. Paul College of Business and Economics Next Level Leadership Program graduate (2016), consortium committee member	2016-Present
Stay, Work, Play NH Rising Stars Awards Judge	2015
Concord, NH Chamber of Commerce Leadership Greater Concord Program Graduate	2014
Lead 365 Conferences and Consulting Member of the Board of Directors/Presenter	2014-Present
Student Affairs Community College Association Advisory Board Member	2014-2016
Edgewood Heights Condo Association President, Immediate Past President of the Board	2013-2018
Volunteer New Hampshire Board of Directors, fundraising committee chair	2012-2017
Community College Student Leadership Association Conference chair, emcee, and workshop presenter	2010-2017
National Center for Student Leadership (Magna Publications) Member of the Board of Directors, advisory board for annual conferences	2005-2014
American Cancer Society Relay for Life event co-chair, Relay for Life logistics chair Making Strides Against Breast Cancer Executive Leadership Council	2003-Present
Association of College Unions International International Workshop Presenter	2003-2008
Campus Compact for NH Operations Board member	2002-2017

Selected Presentations and Publications

2023: Panelist for NHHEAF's Destination College admissions workshop
 2023: Presented *Understanding the Education Landscape: Demographics and Student Behavior in College Enrollment* at the College Board Colloquium
 2022: Panelist for the New England, Québec and Atlantic Canada: Charging Forward conference
 2022: Keynote speaker for the Commit to Excellence Student Leadership Conference
 2022: Guest Speaker at Complete College America's New England Policy Summit
 2022: Presenter for the NHTI Lynx to Leadership student program
 2022: Panelist for New England College's Doctor of Education cohort
 2022: Presented on workforce development to the NH Community Development Finance Authority Board of Directors
 2021: Presented "Filling the Workforce Gap" at the NECHE Annual Meeting
 2021: Presented at Complete College America's New England Higher Education Policy Summit
 2021: Presented EV Training Programs for the National Association of State Energy Officials
 2021: *Forbes* article contributor: *College Admission Predictions*
 2021: Presented to Mount Washington Valley Rotary
 2021: Presented at the Drive Electric NH Meeting
 2021: Moderated the Education Panel for Leadership NH
 2021: Participated on a panel at Northeastern University for Community College Leaders
 2021: Presented to a management class at Keene State College
 2021: Participated in a round table with Senators Hassan and Collins
 2020-2022: Higher Education Policy Fellowship NH delegate-Institute for Citizens and Scholars
 2020: *Forbes* article contributor: *The College Admission Precedent*
 2020: Workshop presenter/program facilitator at the National LEAD 365 Leadership Conference
 2020: NHTI Resident Assistant in-service workshop presenter
 2020: Eastern Carolina University Male Student Success Summit Keynote Speaker
 2020: Profile High School College Access presentation to 7th-12th graders
 2019: University of Maine Dirigo Leadership Conference Keynote
 2019: Moderator for NHHEAF's Destination College admissions workshop panel
 2019: *Forbes* article contributor: *Elite Admission: What is College Worth?*
 2019: Colebrook Academy "I am College Bound" Kickoff event Keynote
 2018: CCSNH Student Leadership Retreat Keynote
 2018: *Forbes* article contributor: *College Admission and Gratitude*
 2018: Department of Health and Human Services Senior Management Training
 2018: *Forbes* article contributor: *College Admission Deans Tell Students #WhyApply*
 2017: College Access Convention Keynote Speaker-NH College and University Council
 2017: National Collegiate Leadership Conference, University of Arizona, workshop presenter
 2016: Merrimack County Nursing Home Managerial Leadership Training Presenter
 2015: Keynote speaker for "I am College Bound" program at Concord High School with Governor Maggie Hassan and Congresswoman Annie Kuster
 2015: New Hampshire Higher Education Assistance Foundation-Panel Moderator
 2015: Effective Delegation: Getting things done through other people; LEAD 365
 2015: Leadership and Leading in Organizations-Mass Bay Community College
 2015: Mount Wachusett Community College Student Leadership Retreat Presenter 2011-present
 2014: College Access Convention Keynote presenter for Manchester and Keene regions
 2014: Notre Dame Academy Athletic Night Keynote presenter
 2014-Present: Resident Assistant Workshop Presenter

2014: Accepted Students Day Keynote
 2014: University of Massachusetts-Lowell workshop presenter
 2013: Running Start Program Guest Speaker/ Criminal Justice Pathways Program Guest Speaker
 2013: Community College Students Experience with a Leadership Program, *Dissertation*
 2012: Student Leaders take “Leap” at NHTI, Concord’s Community College in *The Collegian*
 2012: Colby-Sawyer College specified leadership training presenter
 2012: Project Lead the Way Keynote Speaker
 2011: Student Leadership Institute Presenter and Facilitator (Australia)
 2010: Student Outreach for Leadership Initiating Development Keynote Speaker
 2009: Lakes Region Community College, College Access Conference Keynote Speaker
 2009: National Center for Student Leadership Conference Emcee (Boston)
 2008-2017: Community College Student Leadership Association Conference Presenter
 2008: Association of Managers of Student Unions Conference Presenter (Scotland)
 2008: Manchester Community College Orientation Keynote Speaker
 2007: ConnectNH Conference workshop presenter
 2007: Union Spotlight: NHTI Student Center in *The Bulletin (ACUI Publication)*
 2005-2014: National Center for Student Leadership Conference Presenter
 2005: Association of College Unions International Conference Presenter (Ireland)

Certifications and Advanced Training

University of New Hampshire’s Peter T. Paul College Executive Leadership Program-2016
 American Red Cross First Aid and CPR Professional Rescuer
 Certified New Hampshire Defensive Driver
 Certified Coach by the ASEP/NFICEP standards
 Certified in Protecting Human Research Participants: Certification number: 286276
 Certified NECHE Evaluator for Accreditation Visits
 Verified proctor for Park University exams

Honors and Awards

2020: Plymouth State University Outstanding Alumni Achievement Award recipient
 2016: Selected as one of New Hampshire’s “Forty under 40” by the *Union Leader*
 2012: Sigma Epsilon Rho Honor Society member (Northeastern University)
 2009: Campus Event Planner of the Year Award from Power Performers’ Excellence Awards
 2007: Recipient of the Commissioner’s Award for Service Excellence from CCSNH
 2006: Recipient of the campus Service-Learning Leadership Award from NHTI