

**BID # CHA23-08**

**ADDENDUM NUMBER 02**

**REQUEST FOR PROPOSALS**

**FOR:**

**Online Mental Health Services**

**Provider**

**6/27/2023**

**TO: ALL CONTRACT BIDDERS OF RECORD**

This Addendum forms a part of the Contract Documents and modifies the Request for Proposals dated June 13, 2023, with amendments and answers to bidder questions noted below. This Addendum consists of a total of two (2) pages.

**BIDDER QUESTIONS**

1. How do the students intend to pay said vendor?
  - a. Payment will be made from CCSNH to the successful bidder. Students do not pay for services directly.
2. Can you share utilization data from the last year regarding therapy sessions used?
  - a. Data for the first half of 2023 is below:
    - i. 13 total cases
    - ii. Website utilization: 222 logins, 727 hits
3. What existing partnerships would the vendor have access to in terms of necessary next steps? Ex. If a student needs immediate attention, what resources can we point them to or even call to be at said student's location?
  - a. New Hampshire has access to the New Hampshire Rapid Response Access Point which allows residents to call and speak with a clinician; they can also utilize 988. In addition, all colleges have MOUs with their local crisis centers.
4. Is there a set number of counseling sessions that CCSNH is interested in covering for each student?
  - a. We would be interested in seeing a proposal for unlimited coverage while the individual is a student (however that breaks down, once a month, twice a month, etc.) Currently our students received 6 sessions per issue.
5. Regarding Addendum 01, are you able to share what qualifies the specified 13,346 students as "eligible"?
  - a. We have individuals who are dual-enrolled in high school and others who take part in various one-off or short-term programming at the college who would not be eligible.
6. In Addition to counseling services, is CCSNH interested in crisis support as well?
  - a. We would be interested in seeing both a proposal that included crisis support and one without.

**Acknowledge receipt of this Addendum with the Proposal Form. Failure to do so may disqualify the Bidder.**



NOTE: IN THE EVENT THAT YOUR BID HAS BEEN SENT TO THIS OFFICE PRIOR TO RECEIVING THIS ADDENDUM, RETURN THE ADDENDUM WITHIN THE SPECIFIED TIME WITH ANY CHANGES YOU MAY WISH TO MAKE AND MARK ON THE REMITTANCE ENVELOPE BID INVITATION NUMBER AND OPENING DATE. RETURNED ADDENDA WILL SUPERSEDE PREVIOUSLY SUBMITTED BID.

Bidder \_\_\_\_\_

By \_\_\_\_\_ Date \_\_\_\_\_  
(This Document Must Be Signed)

Name \_\_\_\_\_  
(Please Print or Type Name)

SUBJECT: \_\_\_\_\_