



**BID # CON22-01**

**ADDENDUM NUMBER 01**  
**REQUEST FOR PROPOSALS FOR:**  
**Food Service**  
**3/2/2022**

**TO: ALL CONTRACT BIDDERS OF RECORD**

This Addendum forms a part of the Contract Documents and modifies the Request for Proposals dated January 24, 2022, with amendments and additions noted below. This Addendum consists of a total of nine (9) pages.

**BIDDER’S QUESTIONS**

**QUESTION #1:** How many students purchased each meal plan? Please separate by Fall 2018 and Spring 2019, as well as Fall 0221 and Spring 2022 semester by plan. (pre-pandemic and pandemic)

**ANSWER #1:**

<b>Board Plan</b>	<b>Fall 18'</b>	<b>Spring 19'</b>	<b>Fall 21'</b>	<b>Spring 22'</b>
19 Meal Plan	78	68	89	52
15 Meal Plan	256	206	136	104
RA 15 Meal Plan	18	18	13	14
<b>Total Plan</b>	<b>352</b>	<b>292</b>	<b>238</b>	<b>170</b>

**QUESTION #2:** What are the total annual Catering revenues? Please provide by sales per month

**ANSWER #2:** YTD \$11,562. August 21: \$612.50; September 21: \$7,421.; October 21: \$211.25; November 21: \$837.75; Dec. 21: \$634.75; Jan. \$1,845.

**QUESTION #3:** What are the total annual Conference revenues? Please provide by sales per month

**ANSWER #3:** No information available at this time

**QUESTION #4:** What amount of Flex dollars are left over at the end of the year? Who keeps those funds?

**ANSWER #4:** The students forfeit unused flex dollars at the end of each year. The contractor keeps the funds.

**QUESTION #5:** Who owns to POS systems? NHTI or current contractor?

**ANSWER #5:** The contractor owns the POS systems

**QUESTION #6:** Can you please detail the number of board billing days per month for the entire year?

**ANSWER #6:** Board billing days are done based on seven days each week for Fall and Spring terms which are 15 weeks each minus one week in the spring for spring break. Board is not billed in the summer semester.

**QUESTION #7:** Is there vehicle onsite for food transportation and who owns it?

**ANSWER #7:** Yes, The contractor owns the vehicle.

**QUESTION #8:** Are there any unamortized investment that must be satisfied by the new contractor?

**ANSWER #8:** No

**QUESTION #9:** Respecting and appreciating, that the hourly staff are members of the community, please provide their current hourly rates. Aladdin would like to submit a realistic financial proposal and keeping the hourly staff whole would be vital to the success of the dining program.

**ANSWER #9:** Those details have not been reported to NHTI.

**QUESTION #10:** Is there a food service union on campus?

**ANSWER #10:** There is currently not a food service union on campus.

**QUESTION #11:** Please provide the results of the last student preference and/or satisfaction survey.

**ANSWER #11:** We are gathering this information and will post it as soon as it is available in a subsequent addendum.

**QUESTION #12:** May we use the NHTI logo and pictures from your website for our proposal?

**ANSWER #12:** Yes contractors may use the NHTI logo and pictures from the website for proposal purposes.

**QUESTION #13:** May we take pictures during our site tour?

**ANSWER #13:** Yes contractors may take pictures during the tour.

**QUESTION #14:** Please clarify the janitorial requests. Which bathroom in dining service are we responsible for cleaning, our employees or dining room guests?

**ANSWER #14:** Bathrooms are not required as part of the cleaning required. Contractors are responsible for cleaning and upkeep of the dining and food prep and kitchen areas.

**QUESTION #15:** Please provide a sample contract

**ANSWER #15:** Attached

**QUESTION #16:** Please share participation numbers for each meal plan and by each semester, for example number of meals swiped vs. number available?

**ANSWER #16:** No information available at this time

**QUESTION #17:** How much annual Flex dollars were spent at Residential Dining?

**ANSWER #17:** No information available at this time

**QUESTION #18:** How much annual Flex dollars were spent at the Retail Dining?

**ANSWER #18:** No information available at this time

**QUESTION #19:** Is the daily rate inclusive or exclusive of Flex dollars? Are Flex sales billed outside of the daily rate by current contractor?

**ANSWER #19:** The daily rate is exclusive of Flex Dollars. Flex sales are billed twice a year by the current contractor.

**QUESTION #20:** Are there any expenses the College charges the current contractor?

**ANSWER #20:** No

**QUESTION #21:** Are floorplans available for all dining locations?

**ANSWER #21:** Attached



**QUESTION #22:** Will the bid submission due date be extended due to the rescheduling of the 2/25/22 campus walkthrough?

**ANSWER #22:** Yes, the original bid submission due date of Friday, March 11<sup>th</sup> will be extended to Friday, March 18<sup>th</sup>

**QUESTION #23:** Do you require a sample menu for residential and retail operations in the RFP response?

**ANSWER #23:** While not specifically required in the RFP document, this information would be helpful to NHTI during the review process

**QUESTION #24:** For the response outside of Exhibit A-D, does it need to follow the exact order of each point listed in the RFP, or can Chartwells respond under the key sections/themes and include information about our program and company in our own order underneath each one?

**ANSWER #24:** Outside of Exhibits A-D, formal responses to each section of the RFP are not required. However, bidders are encouraged to include additional, pertinent information about their company that may aid NHTI in the evaluation of their bid submission.

**Acknowledge receipt of this Addendum with the Proposal Form.  
Failure to do so may disqualify the Bidder.**

NOTE: IN THE EVENT THAT YOUR BID HAS BEEN SENT TO THIS OFFICE PRIOR TO RECEIVING THIS ADDENDUM, RETURN THE ADDENDUM WITHIN THE SPECIFIED TIME WITH ANY CHANGES YOU MAY WISH TO MAKE AND MARK ON THE REMITTANCE ENVELOPE BID INVITATION NUMBER AND OPENING DATE. RETURNED ADDENDA WILL SUPERSEDE PREVIOUSLY SUBMITTED BID.

Bidder \_\_\_\_\_

By \_\_\_\_\_ Date \_\_\_\_\_  
(This Document Must Be Signed)

Name \_\_\_\_\_  
(Please Print or Type Name)

SUBJECT: \_\_\_\_\_

**AGREEMENT**

The Community College System of NH and the Contractor hereby mutually agree as follows:

**GENERAL PROVISIONS**

**1. IDENTIFICATION**

1.1 Entity of CCSNH		1.2 Entity of CCSNH Address	
1.3 Contractor Name		1.4 Contractor Address	
1.5 Contractor Phone	1.6 Account Number	1.7 Completion Date	1.8 Price Limitation
1.9 Contracting Officer for Entity of CCSNH		1.10 Entity of CCSNH Phone Number	
1.11 Contractor Signature		1.12 Name and Title of Contractor Signatory	
<p>1.13 Acknowledgement: State of _____ , County of _____</p> <p>On _____ , before the undersigned officer, personally appeared the person identified in block 1.12, or satisfactorily proven to be the person whose name is signed in block 1.11, and acknowledged that s/he executed this document in the capacity indicated in block 1.12.</p>			
1.13.1 Signature of Notary Public or Justice of the Peace			
1.13.2 Name and Title of Notary or Justice of the Peace			
1.14 Entity of CCSNH Signature		1.15 Name and Title of Signatory for Entity of CCSNH	
1.16 Approval by the CCSNH Finance Committee <i>(if applicable)</i>			

**2. EMPLOYMENT OF CONTRACTOR/SERVICES TO BE PERFORMED.** The Community College System of NH, acting through the College identified in block 1.1 (“Entity”), engages contractor identified in block 1.3 (“Contractor”) to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference (“Services”).

**3. EFFECTIVE DATE/COMPLETION OF SERVICES.**  
3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the CCSNH Finance Committee, if applicable, this Agreement, and all obligations of the parties here under, shall not become effective until the date the CCSNH Finance Committee approves this Agreement as indicated in block 1.16, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the CCSNH Entity as shown in block 1.14 (“Effective Date”).

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the Community College System of NH shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

**4. CONTRACT PRICE/PRICE LIMITATION/PAYMENT.**  
4.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference.  
4.2 The payment by the Community College System of NH of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The Community College System of NH shall have no liability to the Contractor other than the contract price.  
4.3 The Community College System of NH reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by any provision of law.  
4.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

**5. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.**

5.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. This may include the requirement to utilize auxiliary aids and services to ensure that persons with communication disabilities, including visions, hearing and speech, can communicate with, receive information from, and convey information to the Contractor. In addition, the Contractor shall comply with all applicable copyright laws.

5.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, national or ethnic origin, age, sex, sexual orientation, marital status, disability, gender identity or expression, genetic information, and veteran status and will take affirmative action to prevent such discrimination.

5.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 (“Equal Employment Opportunity”), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor’s books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

**6. PERSONNEL.**  
6.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

6.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a Community College System of NH employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

6.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the Community College System of NH’s representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer’s decision shall be final for the Community College System of NH.

**7. EVENT OF DEFAULT/REMEDIES.**

7.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

- 7.1.1 failure to perform the Services satisfactorily or on schedule;
- 7.1.2 failure to submit any report required hereunder; and/or
- 7.1.3 failure to perform any other covenant, term or condition of this Agreement.

7.2 Upon the occurrence of any Event of Default, the Community College System of NH may take any one, or more, or all, of the following actions:

- 7.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;
- 7.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the Community College System of NH determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;
- 7.2.3 set off against any other obligations the Community College System of NH may owe to the Contractor any damages the Community College System of NH suffers by reason of any Event of Default; and/or
- 7.2.4 treat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

**8. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION**

8.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

8.2 All data and any property which has been received from the Community College System of NH or purchased with funds provided for that purpose under this Agreement, shall be the property of the Community College System of NH, and shall be returned to the Community College System of NH upon demand or upon termination of this Agreement for any reason.

8.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the Community College System of NH.

**9. TERMINATION.** In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT A.

**10. CONTRACTOR'S RELATION TO THE COMMUNITY COLLEGE SYSTEM OF NH.**

In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the Community College System of NH. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the Community College System of NH or receive any benefits, workers' compensation or other emoluments provided by the Community College System of NH to its employees.

**11. ASSIGNMENT/DELEGATION/SUBCONTRACTS.**

The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written consent of the Community College System of NH. None of the Services shall be subcontracted by the Contractor without the prior written consent of the Community College System of NH.

**12. INDEMNIFICATION.** The Contractor shall defend, indemnify and hold harmless the Community College System of NH, its officers and employees, from and against any and all losses suffered by the Community College System of NH, its officers and employees, and any and all claims, liabilities or penalties asserted against the Community College System of NH, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor. This covenant in paragraph 12 shall survive the termination of this Agreement.

**13. INSURANCE.**

13.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

- 13.1.1 comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate; and
- 13.1.2 special cause of loss coverage form covering all property subject to subparagraph 8.2 herein, in an amount not less than 80% of the whole replacement value of the property.

13.2 The policies described in subparagraph 13.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

13.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (30) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to endeavor to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than thirty (30) days prior written notice of cancellation or modification of the policy.

**14. WORKERS' COMPENSATION.**

14.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

14.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The Community College System of NH shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

**15. WAIVER OF BREACH.** No failure by the Community College System of NH to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the Community College System of NH to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

**16. NOTICE.** Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage

prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

**17. AMENDMENT.** This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto.

**18. CONSTRUCTION OF AGREEMENT AND TERMS.** This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

**19. FORUM SELECTION.** The parties agree that any dispute arising out of or related to this Agreement may only be brought in the State or Federal Courts located in Merrimack County, New Hampshire.

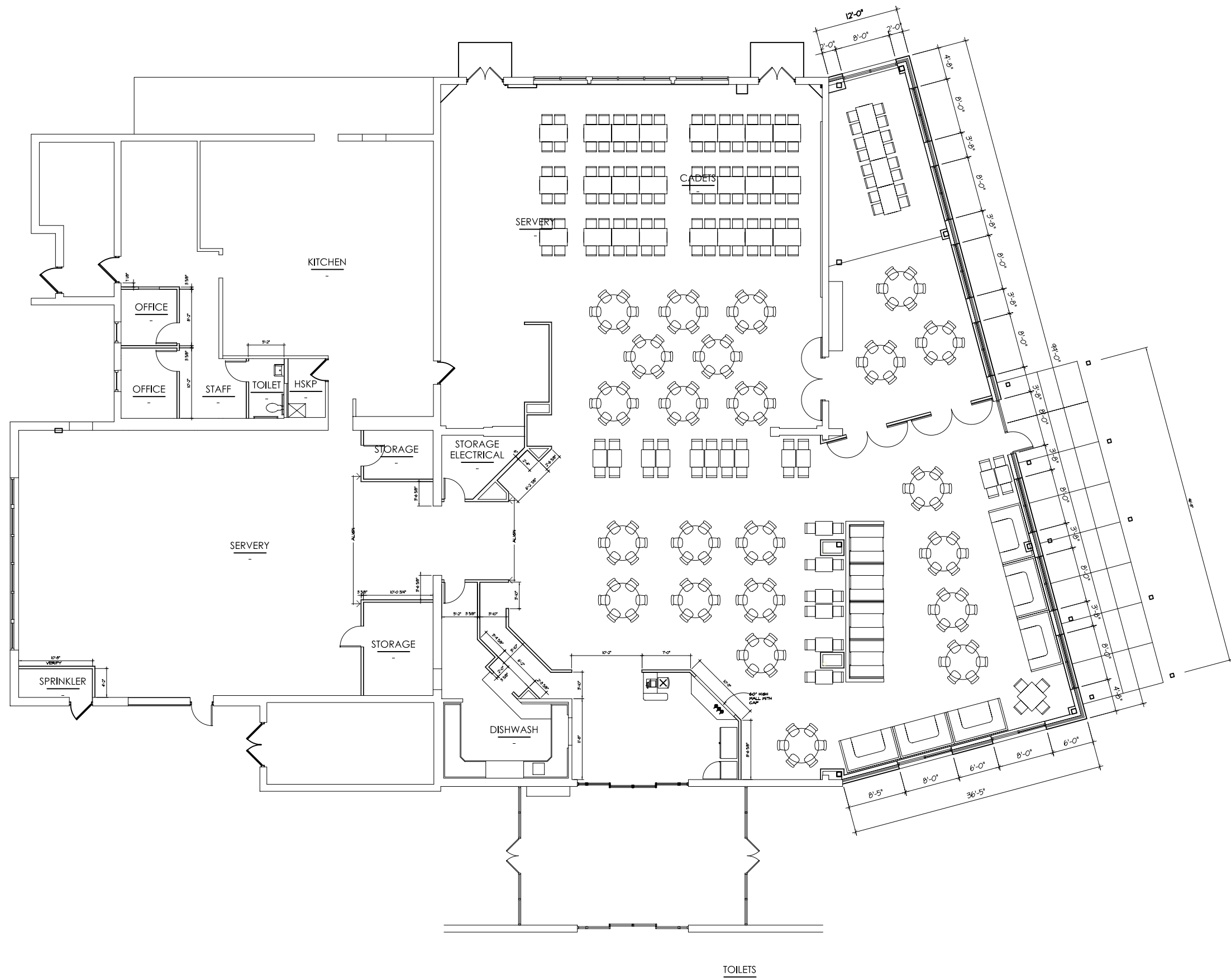
**20. THIRD PARTIES.** The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

**21. HEADINGS.** The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

**22. SPECIAL PROVISIONS.** Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.

**23. SEVERABILITY.** In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

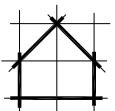
**24. ENTIRE AGREEMENT.** This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.



**PROPOSED NHTI- LITTLE HALL EXPANSION**

1/16" = 1'-0"

DIGNARD ARCHITECTURAL . 18 DECEMBER 2006





**NHTI-BISTRO**  
 DIGNARD ARCHITECTURAL . 16 DEC 3005  
 1" = 10'

