



Student Success Committee

CCSNH BOARD OF TRUSTEES

Meeting of June 17, 2021

Attending (teleconference): Trustee Steve Rothenberg (Chair), Trustee John Calhoun, Trustee Sharon Harris, RVCC President Alfred Williams, NCC President Lucille Jordan, CCSNH Interim Chancellor Susan Huard, CCSNH COO Scott Fields, CCSNH Executive Director of Government Affairs and Communications Shannon Reid, LRCC President Larissa Baia, WMCC President Chuck Lloyd, CCSNH Chief Advancement Officer Tim Allison, CCSNH Interim CHRO Monica Bradley, CCSNH Director of DOE and College Access Programs Beth Doiron, LRCC VPSA Patrick Cate

Regrets: Trustee Bryant Abbott, Trustee Jeff Cozzens, Commissioner Frank Edelblut, Commissioner Taylor Caswell

Committee Chair Rothenberg called the meeting to order at 8:04 am in the Chancellor's Office Conference Room, NHTI, Concord, NH. With respect to (1) the sudden expiration of the prolonged state of emergency last week, (2) the expectation that the upcoming board committee meetings would be held as remote meetings, (3) the inability of most trustees to attend in-person for reasons related to travel and other scheduling conflicts, and (4) the need to conduct committee business that cannot be further delayed by rescheduling to a later date when all members are available to attend in-person, the Chair declares an emergency meeting, pursuant to RSA 91-A:2, III, to allow the conduct of a telephonic meeting counting all members toward the quorum requirement whether or not physically present in the meeting location.

Approval of March 18, 2021 Minutes

VOTE: The Committee, on motion of Mr. Calhoun and seconded by President Williams, voted unanimously by roll call to approve the minutes of the March 18, 2021 meeting as written.

Academic Program Approvals

Mr. Cate presented the proposals from Lakes Region CC to eliminate the Computer Technologies Degree program and add a new Computer Information Systems Degree program. The committee discussed the importance of an academic program proposal process that is nimble and responsive.

VOTE: The Committee, on motion of Mr. Calhoun and seconded by Ms. Harris, voted unanimously by roll call to recommend to the Board the elimination of the Computer Technologies Degree and the addition of the Computer Information Systems Degree program.

President Lloyd presented the proposals from White Mountains CC to eliminate the Diesel Parts Service Management Degree and the Resort Recreation Management Degree & Certificate programs.

VOTE: The Committee, on motion of Mr. Calhoun and seconded by President Williams, voted unanimously to recommend to the Board the elimination of the Diesel Parts Service Management Degree and the Resort Recreation Management Degree & Certificate programs.

Mr. Cate left the meeting at 8:24 am.



Enrollment Data and Trends

Chancellor Huard reviewed the student success KPIs with the committee. Enrollment is down, but enrollment for the summer and fall semesters is trending up and adoption rates of OER across the colleges continue to increase.

Chancellor Huard announced that Rebecca Lewis will start on July 1 as the CCSNH Director of Workforce Development.

Mr. Allison provided an update on the class gift initiative. Mr. Rothenberg suggested CCSNH collect and provide data insights on how the initiative is progressing.

Benchmarks of Success

Mr. Rothenberg presented the following areas as benchmarks of student success for CCSNH:

- Shared resources across campuses
- K-12 connection/relations
- Adult learners
- Transferability

Discussion followed on setting benchmarks in areas that will cause acceleration. President Lloyd discussed the importance of understanding culture as a factor in how fast progress can be made in any area, and President Williams stressed the importance of maintaining local services for students. Regional colleges in particular have a need and appreciation for program and course sharing.

Chancellor Huard spoke to the limited resources of the system as a factor in accelerating progress on initiatives. Mr. Rothenberg emphasized the need to think about the future and what changes would have the greatest impact. The committee discussed external factors—such as declining high school enrollment, the proposed merger, and the pandemic—that may drive CCSNH to accelerate initiatives like shared resources and K-12 engagement. Increased competition will put more pressure on CCSNH to focus on marketing.

Ms. Doiron joined the meeting at 8:58 am, and President Jordan joined the meeting at 9:05 am.

Other Business

No further business was stated. The meeting adjourned at 9:25 am.

Respectfully Submitted,

Meghan Eckner
Executive Assistant to the Chancellor and Board of Trustees