Welcome to Compass SmartShopper! The SmartShopper service allows you to locate quality, cost effective facilities for a pre-set list of common procedures and rewards you for making smart choices. The SmartShopper service is available 24/7 on the web or by phone at 800-824-9127, Monday-Friday between the hours of 8:30am-5:00pm EST. Remember, in order to qualify for a reward, you MUST shop with Compass at least 24 hours prior to your procedure.

The following steps will guide you to shopping online:

1. Visit [www.compasssmartshopper.com](http://www.compasssmartshopper.com) and have your Anthem Member ID number ready for log in. Full instructions on user name and password are located to the right of the Member Sign In box, under ‘Click here for instructions on accessing your account’.

2. After entering your username and password you will arrive on a landing page describing how the service works; then click on the Start SmartShopping button. You will then begin step 1 of 6 steps in the Compass Search Wizard.

3. If this is the first time you have shopped, you will be brought to a screen called Tell Us About You. Please verify your member information and update your profile, if necessary. If you have logged on before, simply click on Select Member and identify the person who will be having the medical procedure or test that is being shopped for. Then click Next.
4. The next screen called “Tell Us About Your Procedure” has two drop down box selections. Use the first drop down box to select the category of service, and then use the second drop down to tell us the specific service you are shopping. Then click Next.

5. You are now at a screen called “Tell Us About Your Facility”. If you have already talked to your provider and have been instructed to seek services at a particular facility, give us the details. If you are shopping ahead of seeing your provider, select No. Click Next and you will arrive at a screen called Additional Communication. Enter your email address or phone number to receive additional communication upon completion of your search. Then click Next.

6. You have now reached the last step in the shopping wizard. You must accept the Terms of Use to continue; click on the Save & Search button and you will move to the results page.

If you have additional questions about the Compass SmartShopper program, please call 800.824.9127 and speak with a Health Cost Adviser.