REQUEST FOR PROPOSAL FOR:

IT CONSULTANT

COMMUNITY COLLEGE SYSTEM OF NH

PURPOSE:
The purpose of this REQUEST FOR PROPOSAL is to establish a contract for the Community College System of NH System for an IT Consultant who will be needed for three (3) months to cover the duties of the resident System Administrator who will be on leave.

VENDOR CERTIFICATIONS
The vendor who is awarded the contract must either be duly registered as a vendor authorized to conduct business in the State of New Hampshire or if not will need to submit a completed Alternate W-9 form (no fee) with the contract and must be willing to comply with all terms and conditions of the State of New Hampshire.

CONTRACT TERM:
The term of any resulting contract shall end on or before August 30, 2013.

The Community College System of NH shall have the right to terminate the contract at any time by giving the Contractor a fourteen (14) day written notice.

PAYMENT AND COMPENSATION:
Payment terms: 100% due within 30 days after satisfactory completion of work invoiced, receipt of the invoice, approval, and acceptance by the Community College System of NH. Partial payments are allowed.

SCOPE OF SERVICES:
Work within this request for proposal (RFP) shall include the following:

TIME:
Consultant will come in for 2 weeks to learn systems with the current Administrator (20hrs/week), then be on call to start when the Administrator takes his absence. At that time, consultant will work 20 Hours a week, and on call 24x7 for emergencies and questions. After hours work may be needed for maintenance or emergencies.

DUTIES:
Manage 2 separate Multisite 2003 Active Directory domains
Manage Windows Servers via VMWare 4.1 ESX 1
Manage Exchange 2010 setup with 1 CAS Hub, 2 Database Servers in a DAG w/ 8 databases, and 1 archive server.
Manage email user imports on custom scripts
Manage ADFS servers (2.0)
Manage Office 365 for Education
Manage A10 Load Balancers
Answer helpdesk tickets for Active Directory, DNS, and Exchange issues.
Provide guidance on all Active Directory, DNS, and Exchange queries.

MINIMUM QUALIFICATIONS
Bachelor’s degree from a recognized college or university w/ major study in computer science or related field.
Microsoft certification

EXPERIENCE:
Five (5) year’s experience in network system design, analysis, and implementation, three (3) years of which shall have involved the support, utilization and maintenance of network topologies, software, and operations. Each additional year of approved work experience may be substituted for one year of required formal education.
SPECIAL QUALIFICATIONS:
Must have experience with supporting, upgrading, and migrating Windows 2003/2008 servers and Microsoft Exchange 2010 Servers in a large business or college environment.
Proficient in Server 2003 and Server 2008
Proficient in multi-site MS Active Directory 2003
Proficient in DNS and DHCP
Proficient in Exchange 2010
Proficient in VMWare
Proficient in Forefront Antivirus and Forefront TMG
Proficient in Barracuda or other like SPAM appliance
Proficient in remedial Black List experience
Proficient in ADFS Servers
Proficient with A10 Load Balancers

SITE VISITATION:
A walk through will not be necessary.

Bidders are responsible for having ascertained pertinent local conditions, such as equipment, conditions, locations, accessibility, and general character of the site, knowledge of conditions affecting the work. The act of submitting a bid is to be considered as full acknowledgment that the bidder inspected the site and is familiar with the conditions and requirements of these specifications.

ADDITIONAL INFORMATION:
The Community College System of NH reserves the right to make a written request for additional information from a Contractor/Vendor to assist in understanding or clarifying a Bid Proposal. The responses are to be provided in writing.

Required Material Safety Data Sheets (MSDS) for material brought on site by the successful bidder must be available on site at all times.

All local, state and federal regulations are to be followed. Any fines assessed to the Community College System of NH due to the lack of these regulations being followed will be the responsibility of the successful bidder.

If applicable, vendor is responsible for calling Dig Safe System, Inc., a private locating service. A private locating service is needed as with the exception of natural gas, all utilities on the campus of the Community College System of NH are privately owned. Any fines, damages, etc. assessed to the Community College System of NH due to failure to obtain a Dig Safe permit and to have utilities located by a private company will be the responsibility of the successful bidder.

Shirts are required to be worn at all times on the work site, smoking is allowed only in designated smoking areas, no radios or headsets are allowed, food is available for purchase in two locations and parking for vehicles and equipment must be cleared through the Maintenance Department. Use of cell phones and radios are prohibited while vehicles are in motion. Posted speed limits are to be obeyed. Infractions of rules can result in the offender being asked to leave the campus.

The Contractor who is awarded the contract will need to complete a P-37 contract (sample available upon request) and provide the required Corporate Resolution (corporations/LLC) or Partnership Certificate of Authority or Sole Proprietor Certification of Authority, whichever applies, to show the individual signing the contract is authorized to do so. The Contractor will also need to supply a current Certificate of Good Standing from the Secretary of State dated after April 1, 2011.

Workers’ compensation requirements as outlined in the P37 (15) and as required by NH law must be followed, and includes, in part, providing proof by the Contractor of workers’ compensation insurance coverage for all of its employees on this site. The Contractor awarded the work is also to submit information as required under RSA 21-I:81 B. This law requires, among other things, the Contractor to provide timely information on employee and subcontractor identity, including all CFOs and principals on a log for this purpose, and for the College to potentially post this information on a publicly accessible website. (Note: Any exemptions demonstrated by the Contractor can be noted in the contract at Exhibit C.)

After the Award of Bid, the Contractor shall submit a list of all employees, all subcontractor’s employees, and other related personnel who will be physically required to work at the Community College System of NH, providing the following information for each person:

Name
Employer’s Company Name
The Community College System of NH reserves the right to request a criminal background check on any employee of Contractor. The Community College System of NH also in its discretion may decide that anyone with a criminal history, other than traffic violations that have not been annulled, will not be allowed to work at the project site.

COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS - EQUAL EMPLOYMENT OPPORTUNITY.

In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. In addition, the Contractor shall comply with all applicable copyright laws. During the term of any contract, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination. If the contract is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 (“Equal Employment Opportunity”), as supplemented by the regulations of the United States Department of Labor (41C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States shall issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor’s books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of a proposed contract.

INSURANCE:

Insurance will be more fully addressed at the time a P37 is submitted after the bidding process. The Contractor awarded the contract will need to furnish an insurance certificate which includes the following:

The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, both for the benefit of the State and the Community College System of NH, the following insurance: Comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than $250,000 per claim and $2,000,000 per incident, or the current statutory cap on the State’s liability, and fire and extended coverage insurance covering all property subject to subparagraph 9.2 (P-37) of these general provisions, in an amount not less than 80% of the whole replacement value of the property.

This insurance is in addition to the workers’ compensation insurance requirements outlined above in this document.

The policies shall be the standard form employed in the State of New Hampshire, issued by underwriters acceptable to the State, and authorized to do business in the State of New Hampshire.

The certificates shall contain a clause prohibiting cancellations or modifications of the policy earlier than 10 days after written notice thereof has been received by the Community College System of NH.

The certificates are required to name the Community College System of NH as additional insured.

BOND/SECURITY AND POWER OF ATTORNEY:

NH RSA 447:16 requires contracts for construction, repair or rebuilding of public buildings or other public works (not including design work) over $35,000 to include a payment bond or other security in an amount equal to 100% of the contract price. Other types of contracts may also have bond/security requirements for payment and/or performance. In such contracts, the bond and power of attorney of the person executing the bond must be included in the contract.

ADDENDUM:

In the event it becomes necessary to add to or revise any part of this RFP prior to the scheduled submittal date, The Community College System of NH will fax addenda to all who have already submitted bids and post any changes to its website www.ccsnh.edu/open-bids. Before your submission, always check for any addenda or other materials that may have been issued which would affect the RFP by checking this website.

Any change, correction or deviation to this RFP must be addressed in a written addendum. Verbal changes will not be allowed.
SUBMISSION OF RFP RESPONSE:
Bids are due on April 30, at 2:00 pm. If any Addenda to the RFP are issued, please acknowledge in your bid. Bids should be mailed to the Community College System of NH, Attention Kimberly Brent, 26 College Dr, Concord, NH 03301 faxed to 603-271-2725, Attn: Kimberly Brent, or hand carried to 26 College Dr, Concord, NH. The Community College System of NH is not responsible for proposals not received due to equipment failure, mail delays, etc. If you want to ensure your proposal was received please verify by calling Kimberly Brent at 603-230-3540.

AWARD: as applicable:

This contract will be awarded solely on the IT System Administrator for the Community College System of NH.

This contract will not be awarded solely based on price.

Finalists will be contacted for an interview process.

The Community College System of NH reserves the right to accept or reject any or all of the proposals.

The Community College System of NH reserves the right to waive any and all informalities in its best interest.
EXHIBIT A
SYS13-05
PROJECT: IT System Administrator
Community College System of NH
BID FORM

Company Name: _____________________________________________________________

Address: _________________________________________________________________

Telephone Number: _______________________________________________________

Fax Number: _____________________________________________________________

HOURLY RATE:

Hourly rate Monday – Friday 8:00 am – 4:00 pm $ __________

Hourly rate Monday – Friday 4:00 pm – 8:00 am $ __________

Hourly rate Weekends and Holidays $ __________

Signature: ___________________________________________________________________________

Printed Name: ___________________________________________________________________________

Date: ________________________________________________________________________________

Acknowledging Inclusion of Addendum:

Signature: ___________________________________________________________________________

Printed Name: ___________________________________________________________________________

Date: ________________________________________________________________________________

This bid must be signed by a person authorized to legally bind the bidder.